SURVEY QUESTIONAIRE
For Supply of Installation and Operation of Temporary Elevator – RFCC TA2 Services

Nghi Son Refinery & Petrochemical Limited Liability Company (NSRP) is planning for procurement of **Installation and Operation of Temporary Elevator – RFCC TA2 Services**.

If your company is interested in those procurement packages, please fill in and the complete questionnaire below then send email to hiep.lt@nsrp.com.vn "Response for Questionnaire "**Supply of Installation and Operation of Temporary Elevator – RFCC TA2 Services**" by by 07 Oct 2026 at the latest. For the avoidance of doubt, this notice does not constitute any contractual offer, binding promise or guarantee of business by NSRP.
Please answer the questions below:

Part 1. Survey questionnaire

QUESTION 1: Does your company have business register license and valid ISO 9001 certificate?
1. Yes
2. No
If yes, please provide documents.

QUESTION 2: Please provide your company profile and contact information (address, phone number, Organization charts).
1. Yes
2. No
If yes, please provide documents.

QUESTION 3: Does your company commit to maintaining a minimum elevator availability of 98% throughout the service period, based on continuous operation of 24 hours per day, 7 days per week, for 30 consecutive days?
1. Yes
2. No
If yes, please provide a signed confirmation letter.

QUESTION 4: Does your company have experience in the supply, installation, and operation of elevators within the last five (5) years?
1. Yes
2. No
If yes, please provide evidence (POs/ Contracts)

Brief Description of Scope of Work

Provision of a complete temporary elevator system for RFCC TA2, including engineering, site survey, supply/rental, transportation, mobilization, installation, provision of all temporary structures, supports, and access facilities required for elevator installation, all necessary handrail and structural modifications, statutory inspection and certification, commissioning, operation, preventive and corrective maintenance, emergency response, standby power supply, dismantling, demobilization, and site restoration.

The elevator shall be certified for the transportation of personnel and materials, with a minimum rated capacity of 2,000 kg, serving nine (9) access levels from EL. 100.000 m to EL. 164.845 m, covering an approximate travel height of 64.8 m.

The Contractor shall provide 24/7 operation for 30 mechanical days, maintain a minimum 98% service availability, ensure continuous operator coverage, breakdown support, and emergency rescue capability, and comply with all applicable Vietnamese regulations and NSRP HSSE requirements.

The Contractor's scope shall include all required manpower, spare parts, temporary structures and supports, handrail and structural modifications, tools, equipment, consumables, generators, fuel, temporary electrical systems, testing, documentation, permits, certifications, and all associated services necessary for the complete installation, operation, maintenance, and removal of the elevator system.

The elevator system shall be ready for use at least one (1) week before the RFCC TA2 shutdown date.